



Changing CSPA Password

Instructions for changing CSPA Password

Software Development
RIMSS Business Systems Technology

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You are required by CSPS to change the CSPS password every 60 days. This is the password that is used to upload orders and Show CSPS Info from the Inventory Master List. This same rule also applied to the previously used CCN software.

With the changes to CSPS it is now easier to change passwords since you no longer have to change the password on the Dealer Portal, then change in WinNetStar. Using the instructions on the following pages will allow you to change the CSPS password in WinNetStar. This process will also reset the password on the CSPS Dealer Portal.

If you receive the following message, this message indicates your CSPS password must be changed. See instructions on next page.



Navigate to the following:

Inventory → Utilities → CNH → CSPS

(Note – if you are a multi-location dealer, this process will need to be done in each location)

Select the CSPS Configuration Tab

Open Orders (Simulated) Order Status Inquiry Buybacks Promotions Service Levels Lookup Tables Customer Master **CSPS Configuration**

Interface Name: CSPS Authentication

DMS Source: RIMSS01

Customer Prefix: USA1

Environment: TEST

☒ Default Environment

Client ID: 31ae441f-f91b-4f7f-9bef-8827bc3ed0d0

Secret ID: V8dY5sV8kI2dU6yF2iA2jW5oH3gQ5rH0qC1nP2cS5mI2cV0pE2

Customer Code: 123456

Interface URL: https://api-cnhi.apiconnect.ibmcloud.com/cnh-industrial/qanafta/

Password Reset URL: https://stg-portal.cnh.com/

User ID: LC123

Password: RIMSS123

Reset Password

Interface Name: CSPS FTP

FTP Server Address: ftp://parts-integration.imagemanagement.com

Remote Path: /hosted/Part_Sub/Weekly/

Local Path: c:\Pricefiles\csp\

User ID: parts-integration-access

Password: 24c9Ew6D1u

Save

#1 Select Reset Password

#2 The Password will change once the Reset is completed.

#3 Press Save when complete

Load CSPS Tables

Password Reset URL: https://stg-portal.cnh.com/

User ID: LC123

Password: hvnqbRZbBtIX4-j

Example of Password after resetting

NOTE: It is no longer required to have Users logoff / login after changing the CSPS password.

After changing the CSPS password, press the Customer Master tab.

The screenshot shows the 'CSPS Main Form' window with a menu bar at the top containing: File, View, Company, Customer, Notes Receivable, CRM, Suppliers, Employees, Payroll, Banking, Fixed Assets, Inventory, Service, Wholegoods, Lease. Below the menu bar are tabs: RIMSS WinNetStar, Telephony, and CSPS Main Form (active). A secondary tab bar contains: Open Orders (Simulated), Order Status Inquiry, Buybacks, Promotions, Service Levels, Lookup Tables, Customer Master (highlighted with a red box), and CSPS Configuration. The main area is divided into two sections: 'Interface Name: CSPS Authentication' and 'Interface Name: CSPS FTP'. The 'CSPS Authentication' section includes fields for DMS Source (RIMSS_CSPS), Customer Prefix (USA1), Environment (PROD), a checked 'Default Environment' checkbox, Client ID (c99bdade-943e-4ab2-86e6-1625a741d20e), Secret ID (E5gP 1IT5bN8eW 1gL2iV6tQ2wB3hF3fX4oD0IP6jW2oE2rH5oJ0), Customer Code (115387), Interface URL (https://services.csp.s.parts.cnh.com/cnh-industrial/prod/), and Password Reset URL (https://portal.cnh.com/). The 'CSPS FTP' section includes fields for FTP Server Address (ftp://parts-integration.imagemanagement.com), Remote Path (/hosted/Part_Sub/Weekly/), Local Path (c:\Pricefiles\csp\), User ID (parts-integration-access), and Password (24c9Ew6D1u).

The Customer Master screen will open blank as shown below. Press the **Get Customer Details** button to populate the Customer Details

The screenshot shows the 'Customer Master' screen with the same menu bar as the previous image, plus 'Rental', 'Reports', and 'Web Link'. The tabs below the menu bar are: RIMSS WinNetStar, Telephony, and CSPS Main Form (active, highlighted with a red box). The secondary tab bar contains: Open Orders (Simulated), Order Status Inquiry, Buybacks, Promotions, Service Levels, Lookup Tables, Customer Master (highlighted with a red box), and CSPS Configuration. Below this is a sub-tab bar with 'Customer Details' (active) and 'Retail Ship To'. The main area is titled 'Addresses' and features a 'Get Customer Details' button (highlighted with a red box). Below the button are three columns of form fields for 'Ship To', 'Bill To', and 'Sold To' information. Each column has fields for Name, Description, Description2, City, State, Zip, and Free Text/Phone.

Your dealership Name and Address sections should be filled in according to your CSPS settings

File View Company Customer Notes Receivable CRM Suppliers Employees Payroll Banking Fixed Assets Inventory Service Wholegoods Lease Rental Reports Web Link

RIMSS WinNetStar Telephony CSPS Main Form X

Open Orders (Simulated) Order Status Inquiry Buybacks Promotions Service Levels Lookup Tables Customer Master CSPS Configuration

Customer Details Retail Ship To

Addresses

Get Customer Details

Ship To Name:	The Ship To Name information boxes will be populated after pressing the Get Customer Details button	Bill To Name:	The Bill To Name information boxes will be populated after pressing the Get Customer Details button	Sold To Name:	The Sold To Name information boxes will be populated after pressing the Get Customer Details button
Ship To Description:		Bill To Description:		Sold To Description:	
Ship To Description2:		Bill To Description2:		Sold To Description2:	
Ship To City, State, Zip:		Bill To City, State, Zip:		Sold To City, State, Zip:	
Ship To Free Text:		Bill To Phone:		Sold To Phone:	