CSPS – Customer Drop Ship & Carrier Override
How to enter Customer Drop Ship Information and Specify Carrier Override

Software Development

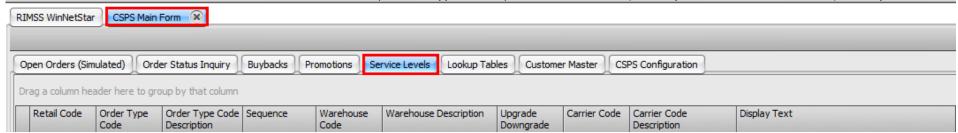RIMSS Business Systems Technology

Instructions to enter Customer Drop Ship Information and specify a Carrier Override

Users can also review the Service Levels by Order Type, Depot and Carrier Codes by navigating to the following:

Inventory → Utilities → CNH → CSPS

Select **Service Levels** to review the various Retail Codes, Order Type Codes, Warehouse Codes/Descriptions and Carrier Codes/Descriptions

RIMSS WinNetStar	CSPS Main Form ⊗							

Open Orders (Simulated)	Order Status Inquiry	Buybacks	Promotions	Service Levels	Lookup Tables	Customer Master	CSPS Configuration

Drag a column header here to group by that column

Retail Code	Order Type Code	Order Type Code Description	Sequence	Warehouse Code	Warehouse Description	Upgrade Downgrade	Carrier Code	Carrier Code Description	Display Text

Sample information of Service Levels

Retail Code	Order Type Code	Order Type Code Description	Sequence	Warehouse Code	Warehouse Description	Upgrade Downgrade	Carrier Code	Carrier Code Description	Display Text
	52								
1	52	Unit Down	1	37	LEBANON	2DA	FX2	FX 2DAY AIR	2DA - FX2
1	52	Unit Down	1	37	LEBANON	GRD	FXGRD	FEDEX GROUND	GRD - FXGRD
1	52	Unit Down	1	37	LEBANON	Hvy Rush	TEAM1	TEAM AIR	Hvy Rush - TEAM1
1	52	Unit Down	1	37	LEBANON	NDA	FX1	FEDEX PRIORITY	NDA - FX1
1	52	Unit Down	2	27	CAMERON	2DA	FX2	FX 2DAY AIR	2DA - FX2
1	52	Unit Down	2	27	CAMERON	GRD	FXGRD	FEDEX GROUND	GRD - FXGRD
1	52	Unit Down	2	27	CAMERON	Hvy Rush	TEAM1	TEAM AIR	Hvy Rush - TEAM1
1	52	Unit Down	2	27	CAMERON	NDA	FX1	FEDEX PRIORITY	NDA - FX1
1	52	Unit Down	3	4	ATLANTA	2DA	FX2	FX 2DAY AIR	2DA - FX2
1	52	Unit Down	3	4	ATLANTA	GRD	UPSGD	UPS GROUND	GRD - UPSGD
1	52	Unit Down	3	4	ATLANTA	Hvy Rush	TEAM1	TEAM AIR	Hvy Rush - TEAM1
1	52	Unit Down	3	4	ATLANTA	NDA	FX1	FEDEX PRIORITY	NDA - FX1

Parts Sales Order showing Customer Drop Ship Information

Customer Address and Shipping Information (Ctrl-F9)

Customer Name and Address

Name:	LEE CHESNUT
Address 1:	2710 TREBLE CREEK
Address 2:	
Attention:	
City:	SAN ANTONIO
State:	TX Zip Code: 78258
Primary Contact:	

Shipping Information

☑ Ship To

Shipping Method:	Ground
Shipment Date:	1/8/2018
Address 1:	2710 TREBLE CREEK
Address 2:	Suite 200
Attention:	Shipping Department
City:	SAN ANTONIO
State:	TX Zip Code: 78258

Show Customer Information (F9)

Item Number (Ctrl-N):

F2-Find Customer   F3-Add Misc. Charges   F4-Item Search   F5-Apply Core Credits   F10-Apply Discount

Ass... Part...	Associations	Type	Item Number	Description	Bin	Quantity	List Price	Price	Amount	Subtotal
⊞	D	Item	101462A1-198	ADAPTER		1.0000	$138.00	$138....	$138.000	$138.00

Purchase Order showing Customer Drop Ship Information

Document Status:	Open	PO #:	34832	Doc. Date:	1/8/2018	Export Date:	
Approval Status:	Unapproved	App. By:		App. Date:		Supplier Order #:	

Supplier Information

Name:	CASE
Address 1:	
Address 2:	
City:	
State:		Zip Code:	
Phone:	
Fax:	

Shipping Information

Ship To: ◯ Location ◉ Customer

Shipping Method: Ground

Exp. Delivery Date: 1/8/2018

Name:	LEE CHESNUT
Address 1:	2710 Treble Creek
Address 2:	Suite 200
Attention:	Shipping Department
City:	San Antonio
State:	TX	Zip Code:	78258

Item Number (Ctrl-N):

Purchase Order Detail

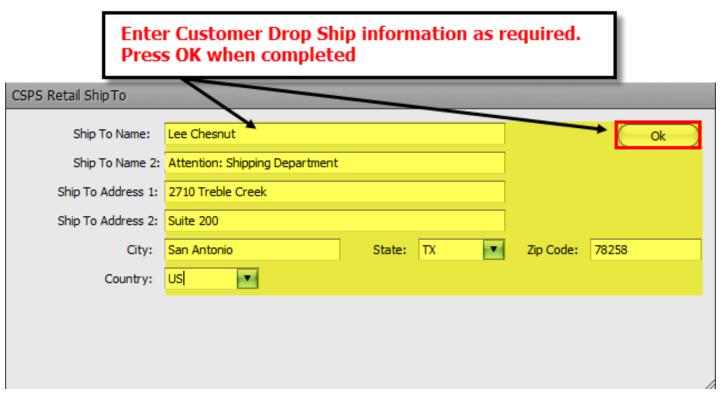|	Line Type	Number/Name	Description	Primary Bin	Order Type	Memo	Quantity
>	Item	101462A1-198	ADAPTER		Customer Order		1.0

Instructions to enter the Customer Drop Ship Address information and selection of the Carrier Override.

(Note: The Customer Drop Ship Information will populate the Delivery Address in a future version)

#1 Select UNIT DOWN from the Order Type drop down

#2 Select Retail Code 990 from the Delivery Address drop down

CSPS Order Form

Simulate   Submit   Cancel Open Order

Order Header   Order Details   Order Errors/Warnings

| CSPS Order Number: | 0 | Order Type: | Unit Down | 1 | Retail Code: | 1 |

Purchase Order Number: 34832   Delivery Address: **ABC Sales and Service**   Service Level Selection: View

Order Date: 1/8/2018

Last Simulation Date: 1/8/2018 1:53 PM

Retail Code	Address	Address Description	Address Description 2	City	S
1	**ABC Sales and Service**				
2	Sue Jones	5114 HUNT...		RACINE	W
3	Kayle	3900 KENN...		STURTEVANT	W
4	Sue Jones	3900 KENN...		STURTEVANT	W
5	SUe sm	3900 KENN...		STURTEVANT	W
6	Paul	1204 MEM...		SOUTH MIL...	W
7	Chris	3022 STAT...		RACINE	W
8	Joe	1634 GRAN...		RACINE	W
9	Test Address	5729 Wash...		Racine	W
10	Address Name	Desc 1	Desc2	Racine	W
2 990	**ABC Sales and Service**				

Purchase Order Number	CSPS Order Number	Number Of Errors	Number Of Promotions
34832	0	0	0

Using the Retail Code 990 as described above will display this window.

As previously stated a future version of this program will automatically populate this information for you based on the information from the Sales Order

Enter Customer Drop Ship information as required.
Press OK when completed

CSPS Retail ShipTo

Ship To Name:	Lee Chesnut
Ship To Name 2:	Attention: Shipping Department
Ship To Address 1:	2710 Treble Creek
Ship To Address 2:	Suite 200
City:	San Antonio
State:	TX
Zip Code:	78258
Country:	US

Ok

On the Service Level Selection, click the View button to display the Service Levels as allowed by CSPS per Warehouse. Select the Carrier Code option as required for your Shipping Method

Please remember the various options for Shipping Methods are determined by CSPS.