

Inventory Transfer Dispatch for Backorder

How to create Inventory Transfer Dispatch to transfer parts from another location for Backordered Items

Software Development

RIMSS Business Systems Technology

Company Confidential

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THESE INSTRUCTIONS APPLY TO MULTI-LOCATION DEALERSHIPS ONLY

Since you are a multi-location dealership, there is a new feature to allow you to transfer parts from one of your other locations to your location to satisfy a backorder(s).

This gives you the ability to transfer the part(s) from one or more of your other locations instead of ordering from your Supplier.

A Transfer Dispatch is created when the Sales Order or Repair Order is marked with a Transfer Quantity and the Sales Order or Repair Order is saved. If there are multiple transfer requests from the same location they will be added to the Open Transfer Dispatch, regardless of the age or the Transfer Dispatch date. Open Transfer Dispatches are driven by the requesting location and created in the transferring location. Once the Transfer Dispatch is marked as Shipped there will be a Transfer Receipt created in the receiving location. Until the receiving location marks the Transfer Receipt as Received the receiving locations QOH (Quantity on Hand) and AFS (Available for Sale) is not updated.

The screen shots shown in this Help Doc show examples of Parts Sales Orders. The same logic applies to Repair Order as well.

IMPORTANT – It is both the transferring locations and receiving locations responsibility to review the Transfer Dispatch and Transfer Receipt Lists to verify the status of those dispatches are correct and no Transfer Dispatch is in an Open status when the parts have already been physically shipped to the receiving location. The same applies to the receiving location that there are no Transfer Receipts marked as Shipped when the receiving location has physically received the parts. It is recommended that the locations review these lists frequently.

CREATING AN INVENTORY TRANSFER DISPATCH FOR BACKORDER(S)

In this example, we need to sell a quantity of 3. After entering the Qty. Sold, you receive the No Stock Pop-up showing you have 0 (zero) AFS. Based on the No Stock Pop-up display, you notice one of your other locations has plenty of stock. At this point, you can elect to Transfer 3 from the other location to your location to satisfy the backorder sale.

No Stock														
Item Number		OEM Vendor #		OEM Divis	ion	Description	Description							
FF 103		624				FILTER, FUEL	FILTER, FUEL							
Package Qty		Qty On Hand		Qty Com	Qty Committed		AFS			CNH Info				
12		0.0		0.0		0.0	0.0							
Company	Location	AFS	Transfer	Request	Primary Bin	On Stock Order	Stady Order 00H		Oty Committed	Oty Committed on				
Company	Location	A13	Transfer	Request	Frindly Diri	ON SIDER OF DEF	QUIT	000	Qty Committee	Customer Order				
	Location	A 3 11	.0000	0.0000	2H5D2	0.0000	11.0000	0.0000	0.0000	0.0000				
	Location	B	.0000	0.0000		0.0000	0.0000	0.0000	0.0000	0.0000				
	Location	C	.0000	0.0000		0.0000	0.0000	0.0000	0.0000	0.0000				
	Location	D _ (.0000	0.0000		0.0000	0.0000	0.0000	0.0000	0.0000				
>	Location	E 2 (2 0.0000			0.0000	0.0000	0.0000	0.0000	0.0000				
Qty: 3	.0000	Se		Transfer		Sell AFS/BO Re	Sell AFS/BO Remaining		Drop Ship	Cancel				
					Associated	Items								
Assoc, Type F	Price Book Part Nu	mber OEM Vendor	OEM Division	Description	n Quantity R	QOH AFS	Bin	Cost Store						
> Selected Item F	FNH FF103	624		FILTER, F	UEL 1.0000	0.000 0.00	000	\$11.72						
#1 Quantit	ty needed for	Sale	_											
#2 AFS Qu	antity for you	Location	_											
#3 AFS Quantity for another Location														

Processing the Transfer from Location A to Location E

No Stock	_	_					_					_				
Item Numb	er		OEM	Vendor #		OEM Div	ision	Description	Description							
FF 103			624]		FILTER, FUEL	FILTER, FUEL							
Package Qty			Qty On Hand			Qty Com	mitted	AFS	AFS			On Stock Order				
12			0.0			0.0		0.0	0.0		0.0					
Company Location			AFS	FS Transfer I		Primary Bin	On Stock Order	In Stock Order QOH		Q00	Qty Committed	Qty Committed on Customer Order				
I		Location /	4	11.0	000 4	3.0000	2H5D2	0.000	0	11.0000	0.0000	0.0000	0.0000			
		Location I	3	0.0	000	0.0000		0.000	0	0.0000	0.0000	0.0000	0.0000			
		Location (c	0.0	000	0.0000		0.000	0	0.0000	0.0000	0.0000	0.0000			
		Location I	D	0.0	000	0.0000		0.0000		0.0000	0.0000	0.0000	0.0000			
		Location I	εl	0.0	000	0.0000		0.0000		0.0000 0.0000		0.0000	0.0000			
Qty: 3.0000 Sell				I	Transfer 5	Sell AFS/BO R	emaining		Back Order (Drop Ship	Cancel					
Assoc. T	ype Price Bo	ok Part Num	ber	OEM Vendor	OEM Division	Descripti	on Quantity R	QOH AF	S I	Bin	Cost Store					
> Selected	Item FNH	FF 103		624		FILTER,	FUEL 1.0000	0.0000 0.0	0000		\$11.72					
#4 Er #5 Pr	nter the C ress the T	Quantity no	eed	ed in the T n	[ransfer	Reque	st box of the	Transferring	Locatio	n						

After Saving the Sales Order, a new Transfer Dispatch will be created with an Open Status. Your Sales Order will reference the Transfer Qty. and Transfer Document. See next page for examples.

Sales Order showing Transfer Quantity and Transfer Dispatch Document

Name:	e: LEE CHESNUT Ship To Shipping Method: 2 - Inbound - Our truck Renameable Field												Valu	
Address 1:	2710 LAUREL OAK DR		Shi	ipment Date: 7	7/24/2019	-	>							
Address 2:			A	ttention:						#6 Transf				
Attention:			A	ddress 1:										
City:	SAN ANTONIO		A	ddress 2:						#7 Transf	er Dispatch	Document #		
State:	TX Zip Code:	75071	C	ity:										
Primary Contact:	CHESNUT, ROWDY (888) 555	5-1212	st	tate:	Zip Code:									
Show Customer	information (F9)													
Item Number (Ci	xem Number (Ctrl-N): F2-Find Customer Charges F4-Item Charges F4-Item Search Core Credits F10-Apply Discount 6 Ignore All Sales History 7											7		
Ass As Part	Type Item Number Descrip	otion Bin Qua	ntity List Price Price	e Amount Sub	btotal Sales Tax Total	Force Sales Tax	Tax Group Back Or	der Drop Ship Tra	nsfer Qty	Quantity Sold Sta	tus SO# Weight	: Invoice # Transf	er Documents	
• 🗄 D	Item FF103-624 FILTER	t, FUEL 0.	0000 \$17.90 \$17.	.900 \$0.000	\$0.00 \$0.00 \$0.00		PA Taxable	0.0	3.0000	0.0000 Op	en 0 0.5	4 (4076)		

IMPORTANT

The Transfer Dispatch will stay in an Open Status until the Status has been changed to Shipped. If there are any Transfer Dispatches in an Open Status they will be added to with any additional transfer requests. It should be noted that Transfer Dispatches and Transfer Receipts are reviewed daily to make sure they are processed as needed. A Transfer Dispatch must have a Status of Shipped to remove the Items from Inventory at the transferring location. A Transfer Receipt must have a Status of Received to add the Item to On Hand and Committed at the receiving location.

Transfer Dispatch Status Definitions (Transferring location)

- **Open** Items have not been removed from Inventory at transferring location On Hand NOT Updated
- **Shipped** Items have been removed from Inventory at transferring location On Hand marked as Committed at transferring location

Transfer Receipt Status Definitions (Receiving location)

Shipped Items have been shipped from the transferring to location to the receiving location but not received.

<u>Received</u> Items have been received at the receiving location

Inventory List showing items Committed in transferring location

	Select	Inactive 🕈	Associations	Location	Price Book	Item Number	Oem Vendor	Oem Division	Description	Average Cost	Q00	QOH	Committed	AFS	Dollar Value
9		= False	RBC	RBC	RBC	RBC	RBC	RBC	RBC	=	=	-	=	≥	=
>	Ð 📄	False	D	Location A	FNH	FF103	624		FILTER, FUEL	8.8700	0.0	11.0	8 3.0	8.0	\$97.57
	Ð	False	D	Location B	FNH	FF103	624		FILTER, FUEL	11.1700	0.0	0.0	0.0	0.0	\$0.00
	Ð	False	D	Location C	FNH	FF103	624		FILTER, FUEL	11.1700	0.0	0.0	0.0	0.0	\$0.00
	Ð	False	D	Location D	FNH	FF103	624		FILTER, FUEL	11.1700	0.0	0.0	0.0	0.0	\$0.00
	Ð	False	D	Location E	FNH	FF103	624		FILTER, FUEL	11.1700	0.0	0.0	9 0.0	0.0	\$0.00
	#8 Item shows 3 Committed since Transfer Dispatch is in Open Status (Transferring Location) #9 Item not showing Committed since Transfer Receipt is in Shipped Status (Receiving Location)														

Processing the Transfer Dispatch (transferring location)

Inventory \rightarrow Find \rightarrow Inventory Dispatch

RIMSS W	inNetStar Telephony	Inventory Transfer Dispatch - 4076 🛛 🔀							
Save	Save and Close Save a	nd New Print Void							
Gene	eral Attachments		Change Dispatch Status from Open to Shipped						
Invent	tory Transfer								
	Location		_						
From:	Location A	Shipping Date: 7/24/2019	Dispatch Status: 🚺	Doc. #: 4076					
To:	Location E	Shipping Method:	Expected Delivery Date: S	pen nipped					
Memo:	Transfer Request								

Processing the Transfer Receipt (receiving location)

Inventory \rightarrow Find \rightarrow Transfer Receipt

RIMSS WinNetStar Telephony Inventory Transfer Receipt - 5000313	
Save Save and Close Print Void	Change Dispatch Status from Shipped to Received
General Attachments	
Inventory Transfer	
Location	
From: Location A Received Date 7/24/2019 Dispatch Status: Shippe	d Doc. #: 5000313
To: Location E Shipping Method: Expected Delivery Date: Shipping Method:	ed and a second s
Memo: Transfer Request	

Inventory List after Transfer Dispatch marked as Received

	ocation Loc	ation E	Price I All Pr	Book ice Books	Item Number ff103	OE	M Vendor L	¥	OEM Division	Item Description	1					
(Category		Group		Class	Prie	cing Source	•	Stock Class	🚽 🗌 Include Cata	alog		📃 s	elect All		
												Iten	n Inventory R	leport La	ayout	
Di	ag a colum	n header he	ere to group by	that column												
	Select	Inactive 📍	Associations	Location	Price Book	Item Number	Oem Vendor	Oem Division	Description	Average Cost	Q00	QOH	Committed	AFS	Dollar Value	
7		= False	RBC	REC	RBC	8 8C	RBC	RBC	A B C	=	=	10	- 11	≥	=	
	÷ 📃	False	D	Location E	١H	FF103	624		FILTER, FUEL	8.8700	0.0	3.0	3.0	0.0	\$26.61	
								#10 QOH updated after Transfer Receipt marked Received #11 Committed updated after Transfer Receipt marked Received								

Since your Inventory Transfer Dispatch has been marked Received you can finalize your Sales Order or Repair Order.