



Service Rate Codes

Creating or Modifying Service Rate Codes

Software Development
RIMSS Business Systems Technology

Company Confidential

Copyright ©1983-2017 RIMSS Business Systems Technology

Revised 5/25/2017

This Document contains information proprietary to RIMSS Business Systems Technology. Use or disclosure without written permission is expressly forbidden.

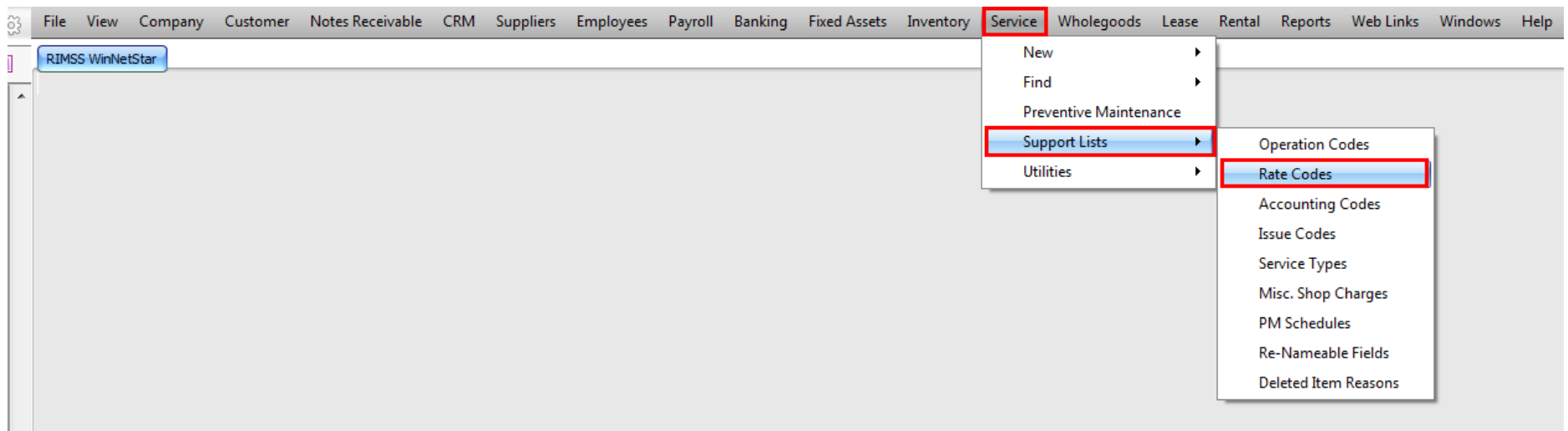
Service Rate Codes are used to define the Hourly Rate applied to an Opcode, or to define a certain Fixed Amount to charge. The end results are what are billed on the Repair Order for the labor performed. The rate code also contains the Accounting Code which is where the system obtains the various General Ledger accounts used when the Repair Order is settled.

The Service Rate Codes are also location specific. If you are a multi-location dealer, each of your locations will have their own set of Rate Codes. Any modification or addition of the Rate Codes will be done in each location.

NOTE: If you are changing an existing Rate Code amount (Hourly or Fixed) the change will not affect any Repair Order currently in process. The change will ONLY apply to any new Repair Order that is created.

Contact Customer Support for help needed to update the Repair Order(s) that are in process.

To add a new Rate Code, or modify an existing Rate Code navigate to the following menu selections



Your current Rate Code List will display as shown below.

File View Company Customer Notes Receivable CRM Suppliers Employees Payroll Banking Fixed Assets Inventory Service Wholegoods Lease Rental Reports Web Links Windows Help

RIMSS WinNetStar Service Rate Codes

Add New Refresh Print Restore Layout

2

Drag column header here to group by that column

	Inactive	Default	Code	Short Name	Description	Taxable Status	Acct. Code	Customer List Rate Type	Customer List Amt	Warranty Rate Type	Warranty Amt	Internal Rate Type	Internal Amt	Last Modified By	Last Modified Date
>	False	False	FIXED 100	FIXED 100	1	Taxable	100	Fixed	100.00	Fixed	100.00	Fixed	100.00	dale	3/2/2017
	False	True	STD	STANDARD RATE		Taxable	100	Hourly	90.00	Hourly	50.00	Hourly	20.00	dale	3/2/2017
	False	False	LIQ FERT BLENDING	LIQ FERT BLENDING		Taxable	100	Hourly	0.00	Hourly	0.00	Hourly	0.00	dale	2/26/2014
	False	False	int	internal		Taxable	100	Hourly	21.10	Hourly	21.10	Hourly	21.10	michelle	12/15/2014
	False	False	NAV Unknown Rat...	NAV Unknown Rate ...	NAV Unknown Rate Code	Taxable	100	Hourly	0.00	Hourly	0.00	Hourly	0.00	SuperUser	4/20/2016

#1 To modify an existing Rate, double click on the Rate Code to open.

#2 To add a new Rate Code, click the Add New button

To modify an existing Rate Code double click on the Rate Code line to open

Inactive	Default	Code	Short Name	Description	Taxable Status	Acct. Code	Customer List Rate Type	Customer List Amt	Warranty Rate Type	Warranty Amt	Internal Rate Type	Internal Amt
False	False	FIXED 100	FIXED 100		Taxable	100	Fixed	100.00	Fixed	100.00	Fixed	100.00
False	True	STD	STANDARD RATE		Taxable	100	Hourly	90.00	Hourly	50.00	Hourly	20.00
False	False	LIQ FERT BLENDING	LIQ FERT BLENDING		Taxable	100	Hourly	0.00	Hourly	0.00	Hourly	0.00
False	False	int	internal		Taxable	100	Hourly	21.10	Hourly	21.10	Hourly	21.10
False	False	NAV Unknown Rat...	NAV Unknown Rate ...	NAV Unknown Rate C...	Taxable	100	Hourly	0.00	Hourly	0.00	Hourly	0.00

Service Rate Code

Code: ☒ Default ☐ Inactive

Short Name:

Description:

Taxable Status:

Accounting Code:

Line Type

Customer - Cost	<input checked="" type="radio"/> Hourly <input type="radio"/> Fixed	90.00
Customer - List	<input checked="" type="radio"/> Hourly <input type="radio"/> Fixed	90.00
Customer - Trade	<input checked="" type="radio"/> Hourly <input type="radio"/> Fixed	90.00
Customer - Retail	<input checked="" type="radio"/> Hourly <input type="radio"/> Fixed	90.00
Customer - Natl Fleet	<input checked="" type="radio"/> Hourly <input type="radio"/> Fixed	90.00
Customer - Location	<input checked="" type="radio"/> Hourly <input type="radio"/> Fixed	90.00
Warranty	<input checked="" type="radio"/> Hourly <input type="radio"/> Fixed	50.00
Internal	<input checked="" type="radio"/> Hourly <input type="radio"/> Fixed	20.00

Labor Revenue Override

Customer:

Warranty:

Click in the rate field to change. The rate pertains to the Service Issue Type of Customer, Warranty or Internal

Customer Rate - \$90.00

Warranty Rate - \$50.00

Internal Rate - \$20.00

To add a new Rate Code click the Add New button on the Rate Code List

RIMSS WinNetStar Service Rate Codes

Add New Refresh Print Restore Layout

Drag a column header here to group by that column

	Inactive	Default	Code	Short Name	Description	Taxable Status	Acct. Code	Customer List Rate Type	Customer List Amt	Warranty Rate Type	Warranty Amt	Internal Rate Type	Internal Amt	Last Modified By	Last Modified Date
	False	False	FIXED 100	FIXED 100		Taxable	100	Fixed	100.00	Fixed	100.00	Fixed	100.00	dale	3/2/2017
>	False	True	STD	STANDARD RATE		Taxable	100	Hourly	90.00	Hourly	50.00	Hourly	20.00	dale	3/2/2017
	False	False	LIQ FERT BLENDING	LIQ FERT BLENDING		Taxable	100	Hourly	0.00	Hourly	0.00	Hourly	0.00	dale	2/26/2014
	False	False	int	internal		Taxable	100	Hourly	21.10	Hourly	21.10	Hourly	21.10	michelle	12/15/2014
	False	False	NAV Unknown Rat...	NAV Unknown Rate ...	NAV Unknown Rate C...	Taxable	100	Hourly	0.00	Hourly	0.00	Hourly	0.00	SuperUser	4/20/2016

Service Rate Code

Code: 1 ☐ Default OK Cancel

Short Name: 2 ☐ Inactive

Description: 3

Taxable Status: Taxable 4

Accounting Code: 100 5

Line Type 6 7

Customer - Cost	<input checked="" type="radio"/> Hourly <input type="radio"/> Fixed	0.00
Customer - List	<input checked="" type="radio"/> Hourly <input type="radio"/> Fixed	0.00
Customer - Trade	<input checked="" type="radio"/> Hourly <input type="radio"/> Fixed	0.00
Customer - Retail	<input checked="" type="radio"/> Hourly <input type="radio"/> Fixed	0.00
Customer - Natl Fleet	<input checked="" type="radio"/> Hourly <input type="radio"/> Fixed	0.00
Customer - Location	<input checked="" type="radio"/> Hourly <input type="radio"/> Fixed	0.00
Warranty	<input checked="" type="radio"/> Hourly <input type="radio"/> Fixed	0.00
Internal	<input checked="" type="radio"/> Hourly <input type="radio"/> Fixed	0.00

Labor Revenue Override

Customer 8

Warranty

#1 Assign a Code to the Rate Code

#2 Enter a Short Name for Rate Code

#3 Enter a Description for Rate Code

#4 Select the Taxable Status from the drop down

#5 Select the Accounting Code from the drop down

#6 Select either Hourly or Fixed

#7 Enter the Hourly Rate or the Fixed Amount

#8 If different General Ledger accounts are needed for Labor Revenue, select them from the drop down.