



## **Miscellaneous Shop Charge Setup**

### **Miscellaneous Shop Charge Setup and Usage**

Software Development  
RIMSS Business Systems Technology

Company Confidential

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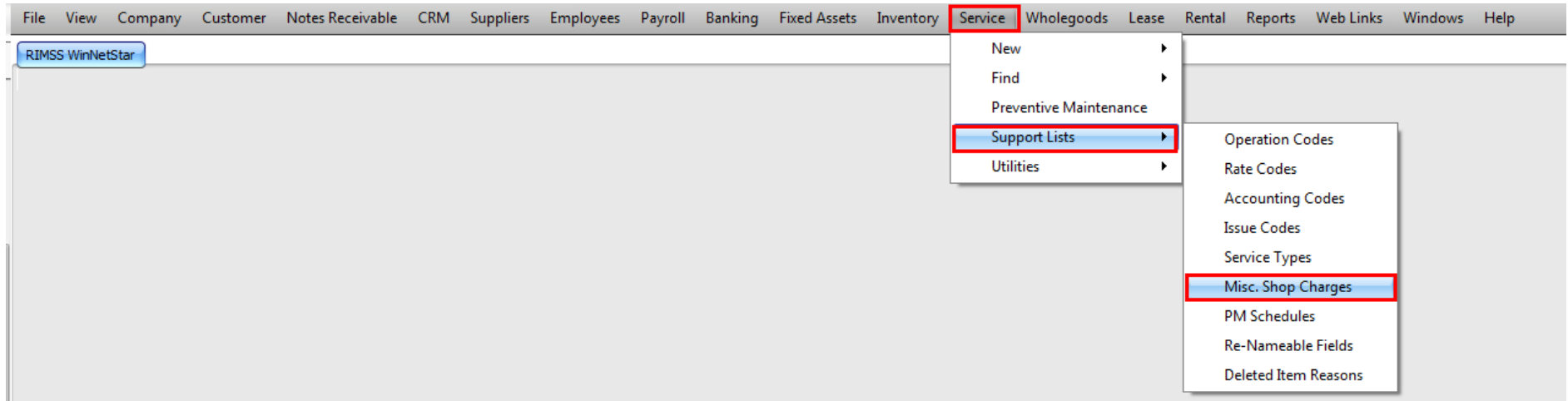
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The Service module allows for the setup of automatic charges to be applied to Repair Orders / Service Invoices based on Parts charges, Labor charges or a combination of both. These charges can be a percentage or a fixed amount. You can also apply a minimum and maximum for these charges. They can be applied to Customer, Internal and Warranty, or any combination of Service Issues. When a Service Issue is created, you have the option to either apply, or not apply, the Miscellaneous Charge. Multiple Miscellaneous Charges may also be setup to apply to the same Repair Order.

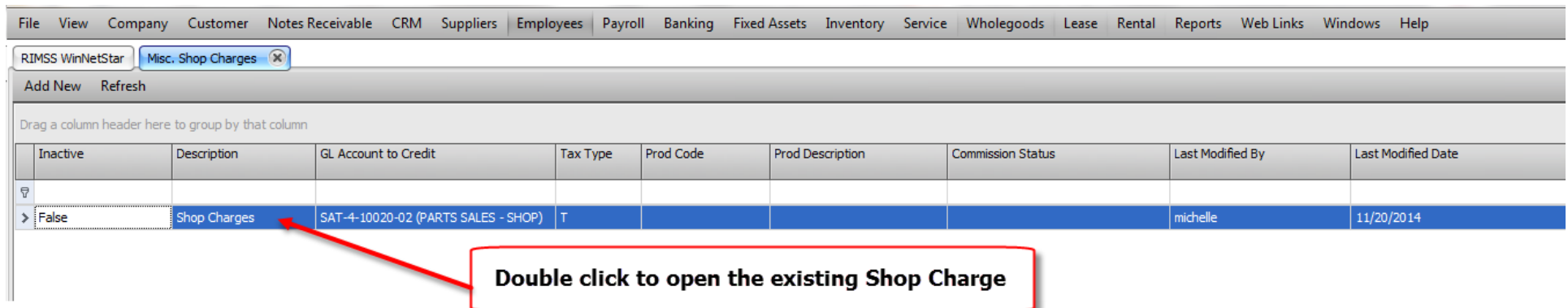
If you are an AGCO or CNH dealer, Product Codes can also be assigned so the information is uploaded during the Repair Order settlement process.

To setup new Miscellaneous Charges or review existing charges navigate to the following menu selections

Service → Supports Lists → Misc. Shop Charges



If you already have existing charges setup they will display on the list as shown. If you need to modify the existing charge double click on the line to open.



To add a new Misc. Shop Charge click the Add New Button

The screenshot shows the RIMSS WinNetStar interface with a window titled "Misc. Shop Charges". The "Add New" button is highlighted with a red box. A red arrow points from this button to a callout box that says "Clicking the Add New button will open this window". The callout box is a white rectangle with a red border. The "Misc. Shop Charge" dialog box is open, showing a warning message: "WARNING: Adding or editing a Miscellaneous Shop Charge will affect ALL UN-SETTLED repair orders that meet the established criteria for the charge." The dialog contains several input fields: "Description", "Tax Type" (set to "T - Taxable"), "G/L Account to Credit", and "Product Code". There is an "Inactive" checkbox. Below these are three radio buttons for "Service Issue Type": "Fixed" (selected), "Percentage", and "Min/Max". The "Percentage" section has a table with columns for "Items %", "Misc Charges %", and "Labor %", all set to "0.0000 %". The "Min/Max" section has a table with "Min" and "Max" columns, both set to "\$0.00". There are checkboxes for "Customer", "Warranty", and "Internal". A text box explains that checking the "Service Issue Type" box allows for including or excluding certain service types. Below this is a radio button for "Will Only Apply, or Will NOT Apply to the following Service Types:". At the bottom is a table with columns "Service Type", "Customer", "Warranty", and "Internal".

**Clicking the Add New button will open this window**

**Misc. Shop Charge**

WARNING: Adding or editing a Miscellaneous Shop Charge will affect ALL UN-SETTLED repair orders that meet the established criteria for the charge.

Description:  Tax Type: T - Taxable

G/L Account to Credit:  Product Code:   Inactive

Service Issue Type: Fixed

Customer

Warranty

Internal

Percentage

Items %	Misc Charges %	Labor %
0.0000 %	0.0000 %	0.0000 %
0.0000 %	0.0000 %	0.0000 %

Min/Max

Min	Max
\$0.00	\$0.00
\$0.00	\$0.00
\$0.00	\$0.00

Checking this box will allow you to include or exclude certain Service Types when the system applies this charge. Service Type is a user defined field in the Header Section of a Repair Order. If you do not check this box, the charges will apply to all Service Types.

Will Only Apply, or  Will NOT Apply to the following Service Types:

Service Type	Customer	Warranty	Internal
> INTERNAL	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BILLABLE CUS...	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
WARRANTY	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BILLABLE PDI	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
NON-BILLABLE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MAKE READY	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BILLABLE FTE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BODY SHOP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Warranty Mou...	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DRIVE IN SHOP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

OK Cancel

## Misc. Shop Charge

WARNING: Adding or editing a Miscellaneous Shop Charge will affect ALL UN-SETTLED repair orders that meet the established criteria for the charge.

Description

Tax Type

G/L Account to Credit

Product Code

Inactive

Service Issue Type

Fixed

Percentage

Min/Max

Customer

\$0.00

Items %	Misc Charges %	Labor %
0.0000 %	0.0000 %	0.0000 %
0.0000 %	0.0000 %	0.0000 %

Min Max

Warranty

\$0.00

\$0.00 \$0.00

Internal

\$0.00

\$0.00 \$0.00

Checking this box will allow you to include or exclude certain Service Types when the system applies this charge. Service Type is a user defined field in the Header Section of a Repair Order. If you do not check this box, the charges will apply to all Service Types.

Will Only Apply, or  Will NOT Apply to the following Service Types:

Drag a column header here to group by that column

Service Type	Customer	Warranty	Internal
> INTERNAL	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BILLABLE CUSTOMER	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
WARRANTY	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BILLABLE PDI	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
NON-BILLABLE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MAKE READY	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BILLABLE FTE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BODY SHOP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Warranty Mousseau	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DRIVE IN SHOP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

OK

Cancel

**#1 Enter a Description for the Misc. Charge  
(Note: This description will print on the Repair Order  
and Service Invoice)**

**#2 Select the GL Account from the drop down**

**#3 Select the Taxable Status from the drop down  
(T-Taxable, A-Always Taxable, N-Never Taxable)**

**#4 Select Product Code (if applicable)  
(Applies to Agco and CNH ONLY)**

# Misc. Shop Charge

WARNING: Adding or editing a Miscellaneous Shop Charge will affect ALL UN-SETTLED repair orders that meet the established criteria for the charge.

Description

Tax Type

G/L Account to Credit

Product Code

Inactive

6

Service Issue Type

5

Customer  
 Warranty  
 Internal

Fixed

\$0.00  
\$0.00  
\$0.00

Percentage

6

Items %	Misc Charges %	Labor %
5.0000 %	5.0000 %	5.0000 %
5.0000 %	5.0000 %	5.0000 %
5.0000 %	5.0000 %	5.0000 %

Min/Max

7

Min	Max
\$0.00	\$0.00
\$0.00	\$0.00
\$0.00	\$0.00

Checking this box will allow you to include or exclude certain Service Types when the system applies this charge. Service Type is a user defined field in the Header Section of a Repair Order. If you do not check this box, the charges will apply to all Service Types.

Will Only Apply, or  Will NOT Apply to the following Service Types:

Drag a column header here to group by that column

Service Type	Customer	Warranty	Internal
> INTERNAL	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BILLABLE CUS...	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
WARRANTY	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BILLABLE PDI	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
NON-BILLABLE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MAKE READY	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BILLABLE FTE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BODY SHOP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Warranty Mou...	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DRIVE IN SHOP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

OK

Cancel

**#5 Check mark the Service Issue Type the Misc. Shop Charge applies to**

**#6 Enter the Fixed Amount or Percentage to apply to Items, Misc Charge and Labor  
(Enter 0.0000% in any field that will not apply)  
(Cannot combine a Fixed Amount & Percentage)**

**#7 Enter a Min / Max dollar amount that applies to the Percentage calculation  
(if needed)**

# Misc. Shop Charge

WARNING: Adding or editing a Miscellaneous Shop Charge will affect ALL UN-SETTLED repair orders that meet the established criteria for the charge.

Description

Tax Type

G/L Account to Credit

Product Code

Inactive

Service Issue Type

Fixed

Customer

Warranty

Internal

Percentage

Items %	Misc Charges %	Labor %
5.0000 %	5.0000 %	5.0000 %
5.0000 %	5.0000 %	5.0000 %
5.0000 %	5.0000 %	5.0000 %

Min/Max

Min	Max
\$0.00	\$0.00
\$0.00	\$0.00
\$0.00	\$0.00

8

Checking this box will allow you to include or exclude certain Service Types when the system applies this charge. Service Type is a user defined field in the Header Section of a Repair Order. If you do not check this box, the charges will apply to all Service Types.

Will Only Apply, or  Will NOT Apply to the following Service Types:

Drag a column header here to group by that column

Service Type	Customer	Warranty	Internal
> INTERNAL	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BILLABLE CUS...	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
WARRANTY	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BILLABLE PDI	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
NON-BILLABLE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MAKE READY	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BILLABLE FTE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BODY SHOP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Warranty Mou...	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DRIVE IN SHOP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**#8 You have the flexibility of defining the Service Type the Misc. Charge apply to as well.**

**Check mark the box in the upper portion.**

**Check mark the circle in the center section.**

**Check mark the applicable Service Type Customer, Warranty or Internal Service Issue types**

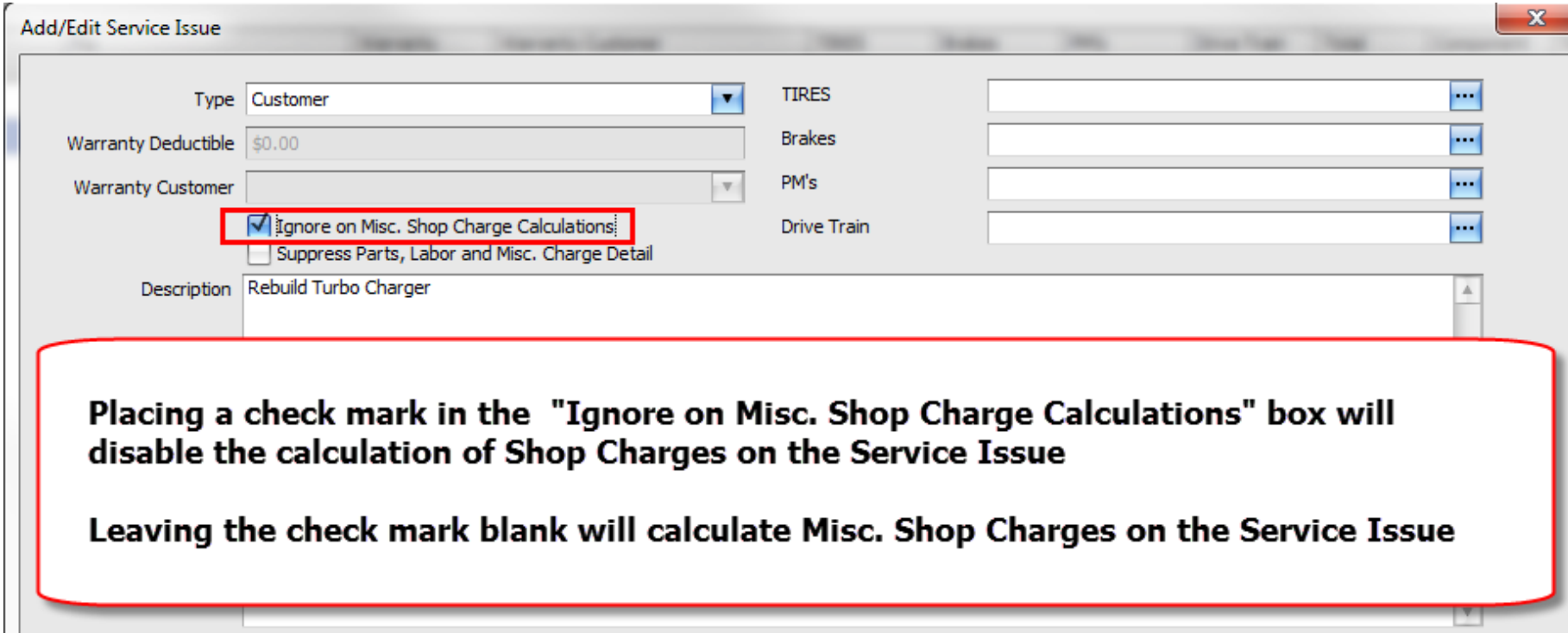
**#9 Click OK to Save**

9

OK

Cancel

## Service Issue example to disable Shop Charge calculation



The screenshot shows a software window titled "Add/Edit Service Issue". The window contains several input fields and checkboxes. The "Type" dropdown is set to "Customer". The "Warranty Deductible" field contains "\$0.00". The "Warranty Customer" dropdown is empty. The checkbox "Ignore on Misc. Shop Charge Calculations" is checked and highlighted with a red box. The checkbox "Suppress Parts, Labor and Misc. Charge Detail" is unchecked. The "Description" field contains "Rebuild Turbo Charger". On the right side, there are four input fields for "TIRES", "Brakes", "PM's", and "Drive Train", each with a blue ellipsis button to its right.

**Placing a check mark in the "Ignore on Misc. Shop Charge Calculations" box will disable the calculation of Shop Charges on the Service Issue**


**Leaving the check mark blank will calculate Misc. Shop Charges on the Service Issue**



## Example of Misc. Charge on Repair Order

General Info	Service Issues	<b>Items</b>	Labor	Notes	Attachments	Print History	Preventative Maintenance	Document Register	Document Register Detail	Order Status Report	Customer Master		
Item Number (Ctrl-N): <input type="text"/>		F3-Add Misc. Chrgs		F4-Item Search		F5-Apply Core Crdts		F10-Apply Discount		Print Item Picklist			
Drag a column header here to group by that column													
Service Issue	Issue #	Service Issue Type	Associations	Type	Price Book	Item Number	Bin	Description	Quantity	QOH	AFS	Price	Amount
Rebuilt Turbo Charger	1	Customer		Item	999	324-745-AMZ		GENERIC CAM	1.0	96.0000	95.0000	\$252.00	\$252.00
Rebuilt Turbo Charger	1	Customer		Core Ch...	999	324-745-AMZ		GENERIC CAM (Core ...	1.0	0.0000	0.0000	\$169.00	\$169.00
Rebuilt Turbo Charger	1	Customer		Misc.		MSC		Shop Charges	1.0	0.0000	0.0000	\$25.10	\$25.10

## Example of Misc. Charge on Service Invoice



**RIMSS WinNet-Star**  
Advanced Enterprise System

**ACME EQUIPMENT COMPANY, INC.**  
2710 Treble Creek, San Antonio Texas 78258  
800-789-6980 ph 210-493-2935 fax  
www.acmeequipment.com

Invoice # 257	PO#	RO# 634
Date 5/24/2017	Terms Net 30	RO Date 5/17/2017
Time 16:12	Due Date 6/23/2017	Miles In 0.0 Out 0.0
		Hours In 0.0 Out 0.0
		Service Writer Carl Albor
		Stock# (413)
		Serial# 123678
		Yr Make Model 2016 KUBOTA ORCHARD LIGHT DUTY
		Description TRACTOR - NEW
		License
		Fleet#
		In Service Date

**ALBOR INDUSTRIES (F99)**  
2710 TREBLE CREEK  
SAN ANTONIO TX 78258  
Contact ALBOR, CARL (210) 555-1212

**Service Invoice**  
Customer

Memo

**Customer Service Issue # 1**

Com: Rebuilt Turbo Charger

Fix: \_\_\_\_\_

Note:

Mech	Type	Description				Total	
188	Labor	LABOR	STANDARD LABOR	1.0000	250.00	0.00%	\$250.00
	Item	324-745-AMZ	GENERIC CAM	1.0000	252.00	0.00%	\$252.00
	Core Chrg.	324-745-AMZ	GENERIC CAM (Core Charge)	1.0000	169.00	0.00%	\$169.00
	Misc.	MSC	Shop Charges	1.0000	25.10	0.00%	\$25.10
<b>Subtotal</b>							\$696.10